



## Tuberculosis Warmline

The Tuberculosis Warmline is one of many services provided by the Curry International Tuberculosis Center (CITC).

The Center creates, enhances, and disseminates state-of-the-art resources and models of excellence and performs research to control and eliminate tuberculosis in the United States and internationally.

**CITC** is designated by the Centers for Disease Control and Prevention (CDC) as a TB Center of Excellence (TB COE) for Training, Education, and Medical Consultation. Our TB COE serves the Western Region which consists of: Alaska, Arizona, California (including Los Angeles, San Diego, San Francisco, and Los Angeles), Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming, and the U.S. Pacific Island Territories.

The Warmline Service is provided free of charge. Funding is provided by a grant from the CDC – Division of Tuberculosis Elimination.

*A Consultation Service for  
Medical Providers in the Western Region*

For a medical consultation, please call or email us:

**(877) 390-6682 or (415) 502-4700**  
*currytbcenter@ucsf.edu*



**Curry International Tuberculosis Center**  
300 Frank H. Ogawa Plaza, Suite 520  
Oakland, CA 94612-2037  
Main Telephone: 510-238-5100

*For additional information:*  
*<http://www.currytbcenter.ucsf.edu>*  
*email: [currytbcenter@ucsf.edu](mailto:currytbcenter@ucsf.edu)*

Hours of operation:  
9:00 AM to 3:00 PM Pacific time  
Monday through Friday

Voice mail is available to record incoming messages 24 hours a day, 7 days a week.

# Using the Warmline TB Medical Consultation Service

## Why a “Warmline”?

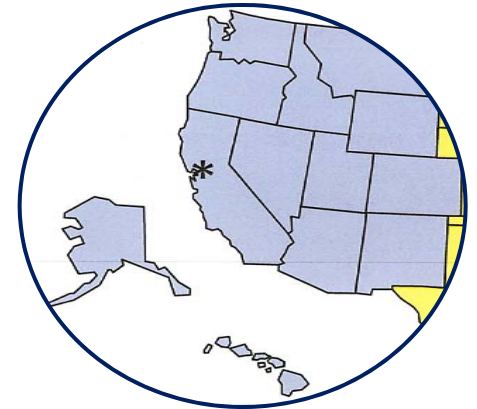
We call this a “Warmline” because, unlike a “Hotline,” this service is staffed only during business hours on weekdays. Once you request a consultation via voicemail message or email, you can expect to receive a response from the consultant within 48 hours (or 1-2 working days).

## What do we offer?

The Warmline offers clinical case consultation, pediatric case consultation, TB prevention recommendations. This service is not a substitute for medical care or consultation with local experts.

## Who should call?

- Physicians
- Nurses
- Nurse Practitioners
- Physician Assistants
- Staff in settings that serve persons at high-risk for TB (homeless shelters, correctional facilities, etc.)
- Other healthcare professionals



**Warmline Consultants List:** <http://www.currytbcenter.ucsf.edu/consultation>

Warmline consultants are experienced clinicians and academic faculty in the field of TB affiliated with the University of California, San Francisco and other TB centers.

## To request a consultation:

**OPTION 1:** Toll-free: 877-390-NOTB (877-390-6682) Or (415) 502-4700

**OPTION 2:** [Currytbcenter@ucsf.edu](mailto:Currytbcenter@ucsf.edu)

In the voicemail message or email, please provide the following:

1. Full name (please clearly spell out your name)
2. Your organization, city, and state
3. Your email address
4. Telephone number and the best times to reach you within the next 48 hours
5. A brief summary of your question; please do not include the patient's name or any other unique identifiers

Your request will be forwarded to a consultant that is on duty.  
You will receive a response from the consultant within 48 hours (or 1-2 working days).

