### Promoting Continuity of Care after (Federal) Custody

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#### Disclaimer

- It takes a village! Thanks to all those that contribute to case management!
  - CureTB
  - Immigration and Customs Enforcement (ICE)
- Systems based approach: what can we do to improve the system?
- I am a PHN. I'm sharing my knowledge as an outsider who happens to partners with corrections.
- Any examples used for inmate locators are random names chosen for demo purposes only. Online locators are publicly available.

#### Today we will cover:

- General Corrections Overview
- Important Nuances of Federal Custody (for public health awareness)
- Continuity of Care After (Federal) Custody:
  - Challenges
  - Tips for Success
  - Way Forward?
  - Thoughts to ponder?



#### Polling slide: Where do you work?

- Local Health Department
- State TB Program
- Correctional Facility
- Other (add type of work environment in chat)

## Polling slide: What is your experience with corrections?

- 0: Ziltch
- 1: Beginner.
- 2: I know the difference between jail and prison, but I still feel a bit lost in the correctional world
- 3: Medium-ish
- 4: While not an expert, I feel comfortable maneuvering through the system intricacies
- 5: Subject matter expert!

#### "We have an inmate. . ."

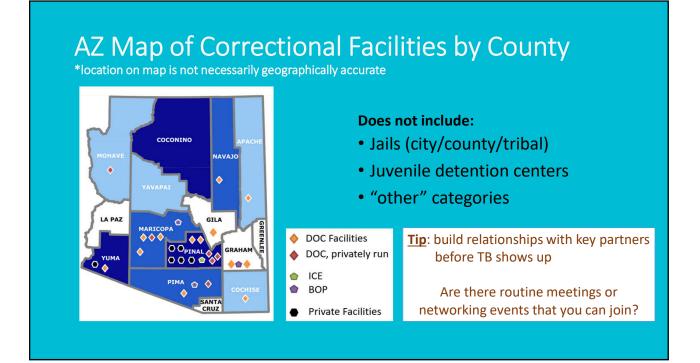
#### Custody

- Whose custody are they under?
- What is their inmate ID?
  - If ICE, what is their country of birth?
  - <u>Tip</u>: Use inmate locator to find location of patient. Inmate ID is the most straightforward method.

<u>**Tip**</u>: Safety is of paramount concern in the Correctional setting. Rules are based with that in mind.

#### Facility

- Which facility are they assigned to?
- Might be a private facility, that houses inmates through contracts
- Medical care provided by facility
- <u>Tip</u>: Medical services may be contracted out to another organization
- Primary contact usually medical, but Warden is in charge of the facility
- Do you know your local facilities? Who in your health department has contacts?



### Q: If the facility is providing care, what is the role of the health department?

Reporting, technical support for case management and treatment, IJNs on transfer, Contact investigation technical support and coordination...

#### Tips for Local Health Departments:

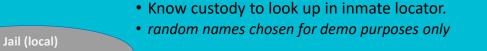
- What is their custody history? Was this detected on intake? Where were they during infectious period?
- Interview patient for community CI (and continuity of care)
- Find out what the custody plan is. Length of sentence? Next court date?
- Initial review of treatment plan
- Monthly review of MARs & Labs?
- Other tips? Add to chat

Short term (<1year)

Prison (state DOC) If convicted &

entenced (> 1 year)

## First. . . An Overview of the Domestic Correctional System



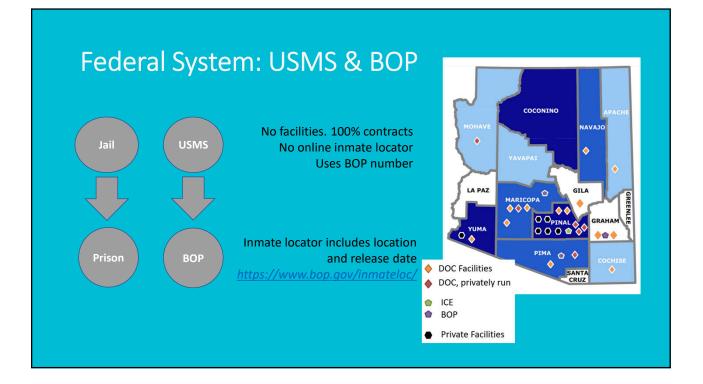
#### Example: Jail

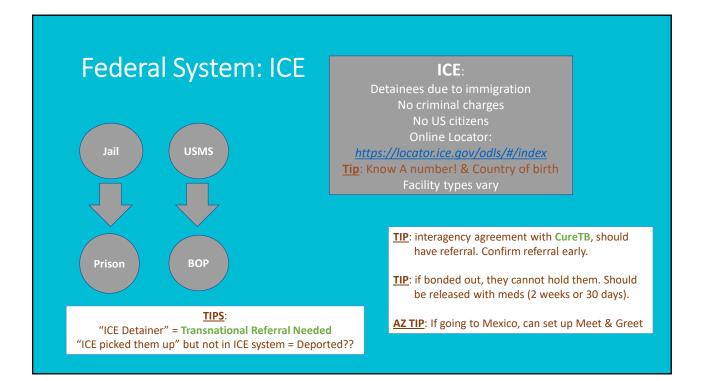
https://www.mcso.org/custody-bureauinformation/inmate-information

<u>https://inmatesearch.yumacountysheriff.org/N</u> <u>ewWorld.InmateInquiry/AZ0140000/</u>

> Example: DOC https://corrections.az.gov/public-

<u>resources/inmate-datasearch</u>





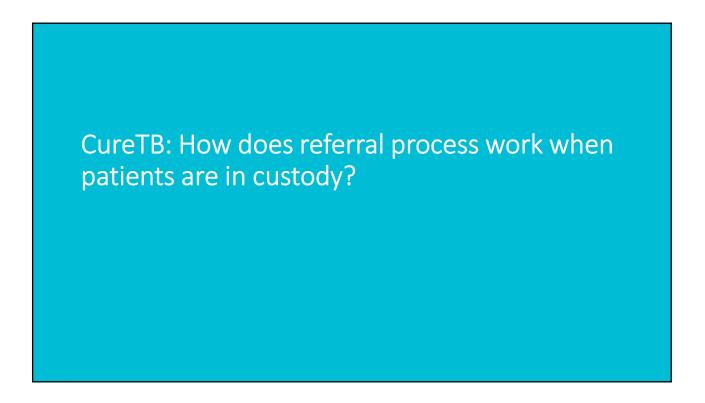
# Questions to include in routine case review for this population:

- Patient Location?
- Patient Custody?
  - ID number
  - If ICE, country of birth
  - If known, custody plan? (court date?)
- If not a US resident, Cure TB referral?

#### Meet & Greet: AZ innovation

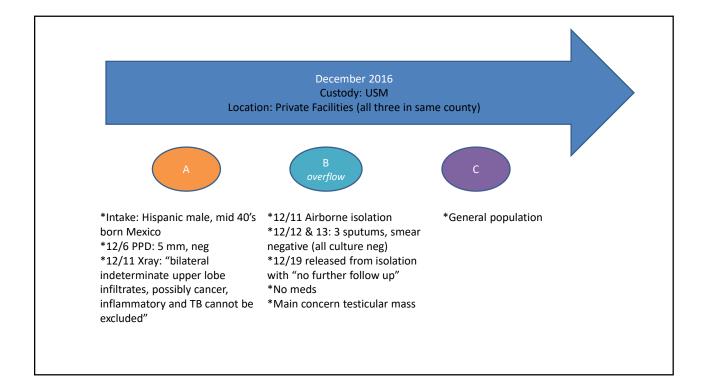


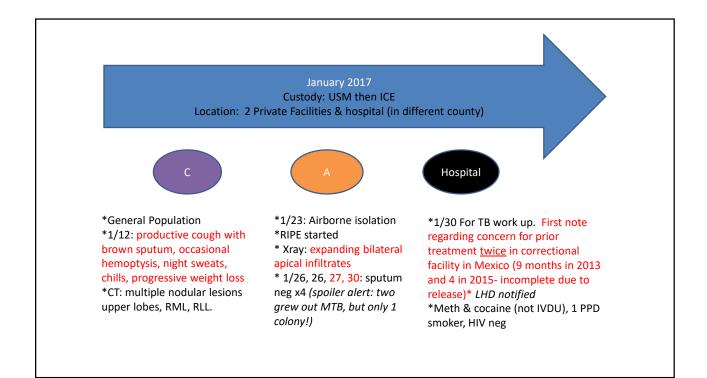
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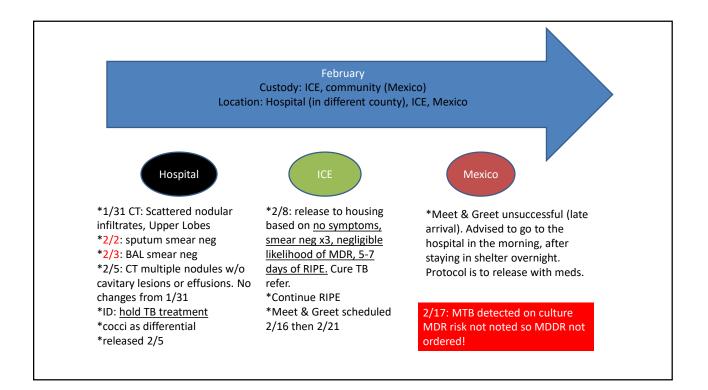


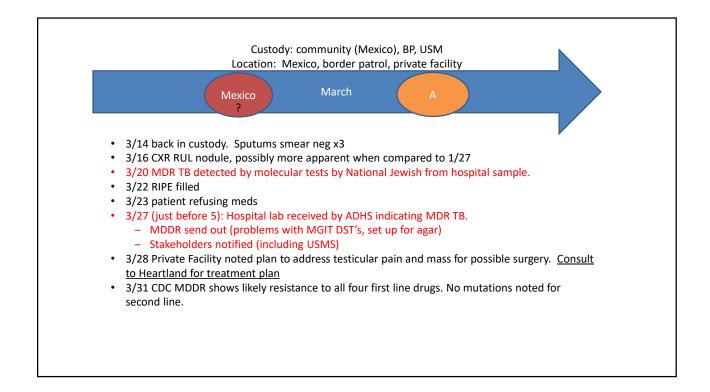
#### Example: MDR (pre BPaL)

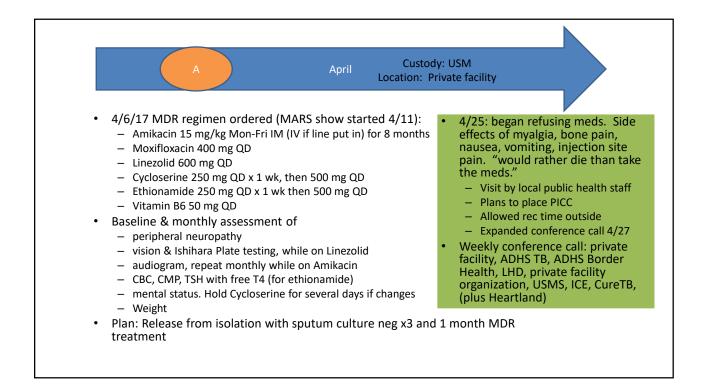
- Note the number of transfers within Arizona and outside of Arizona
- Good example of teamwork. Thanks to everyone involved, there was a positive outcome with a challenging situation!

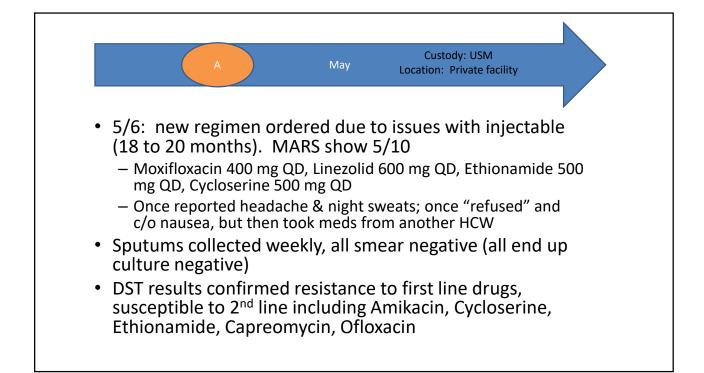


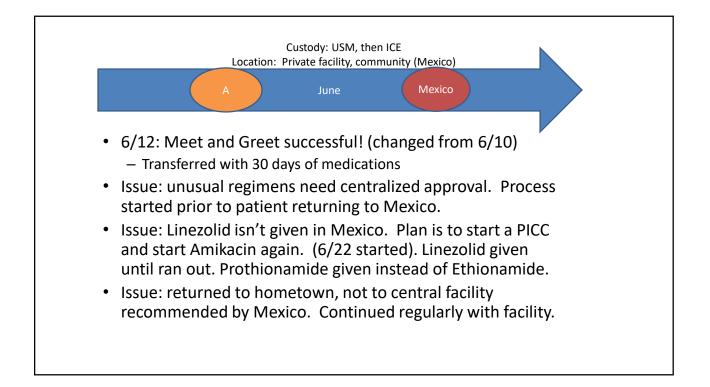


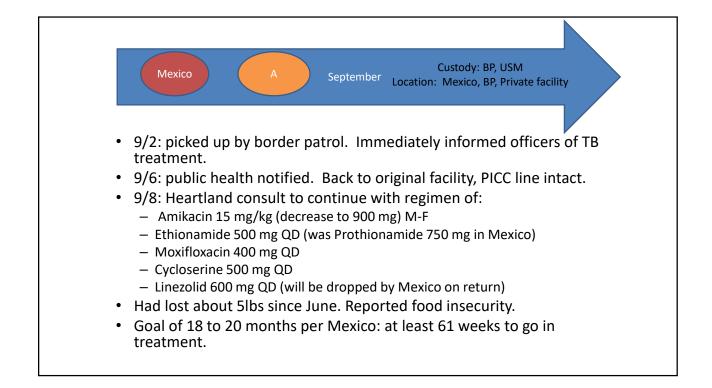


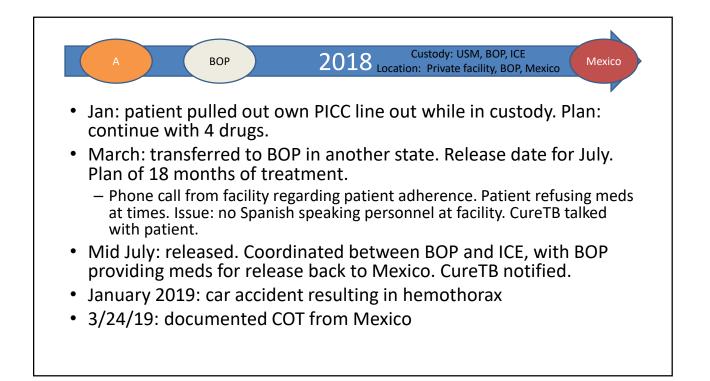


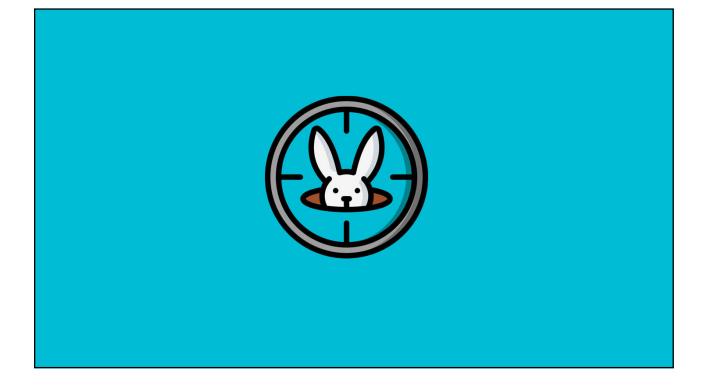






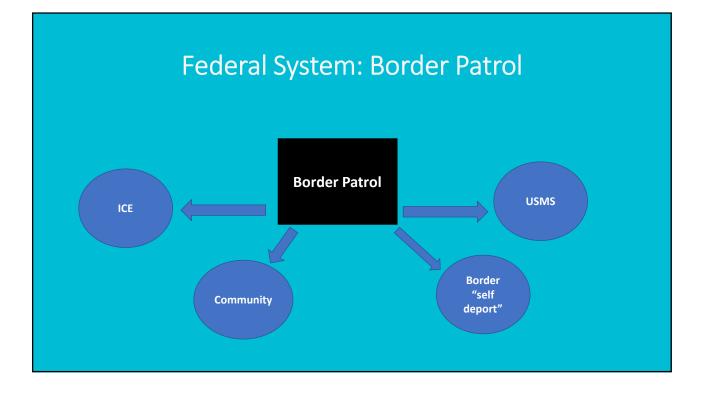






#### What about unaccompanied minors?

- "Custody" = ORR (Office of Refugee Resettlement)
- "Facility" = NGO (non-governmental organization) contracted with ORR. May have several sites in the community.
- "Custody plan" = reunite with family/guardian in the US. Prep for IJ!
  <u>Tip</u>: Watch out for the 18<sup>th</sup> birthday!

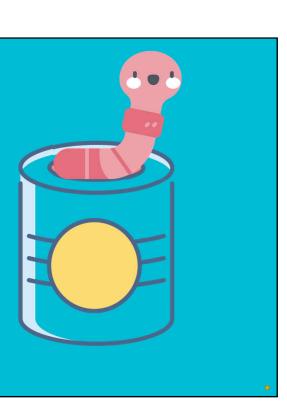


#### Case Study: ED Visit

- Phone call from ICP from local hospital. On review of weekend events, found an alert that Border patrol brought in a patient for ED visit due to reports of hemoptysis. ED staff determined that admission was not necessary as patient's hemoptysis had resolved with initiating TB treatment. TB treatment reported as started within the month. Patient had pills with him. No sputums collected.
- Patient not found in surveillance system.
- Outreach to likely facilities & partners.
- Border Patrol: "self deported".
- CureTB referral:
  - Confirmed that patient was diagnosed with TB in Mexico, on treatment, last smears collected were smear positive.

#### Challenges: for Discussion

- Short notice community release
- Temporary Address
- Unknown Address
- Multiple Moves
- Medical Records after Release
  - Lab reports
  - X-rays



Quick poll: Does community release from federal custody impact your jurisdiction?

- Yes
- Sort of
- No
- I don't know
- Not applicable

#### Case Studies: BP & Community Release in US

- Hospital reported someone with history of incomplete treatment
  - Scenario 1
  - Scenario 2
- TIP: Obtain contact info of NGO that they will be released to
- TIP: WhatsAPP for calling international numbers
- Question for group: How do we case manage on a national level?
- Question for group: What is the federal government responsibility for community release?

## Case Studies: Community Release, Temporary Address. . .

- Central American, in early 30's. Otherwise healthy. Abnormal Xray: "nodular consolidation Left Lung Apex." TST 18 mm. No reported signs/symptoms. Smear 1+, neg, neg. NAA MTB, no RIF mutation.
- Day 1: started on RIPE
- Day 21: not in ICE locator = where is patient?
  Community release 5 days provides
  - Community release 5 days previous
- CureTB:
  - No US phone number (can use What'sApp)
  - Planning on moving shortly to different city/state
  - Does not want health department to come to where they are staying while in temporary housing
  - Released with 30 days of meds
- Move delayed= IJN though it would be short term (2 -3 weeks)
- Confirmed transfer after move

Polling Question: What is the rule of thumb for notifying new jurisdiction with IJ when patient is passing through?

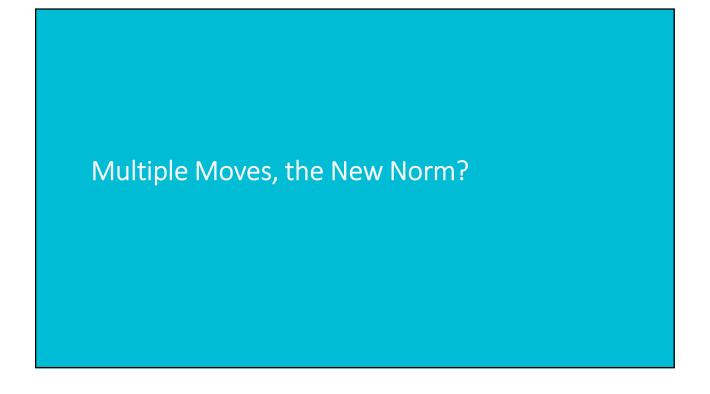
- No minimum: any time passing through
- 2 weeks
- 1 month
- Other: put in chat

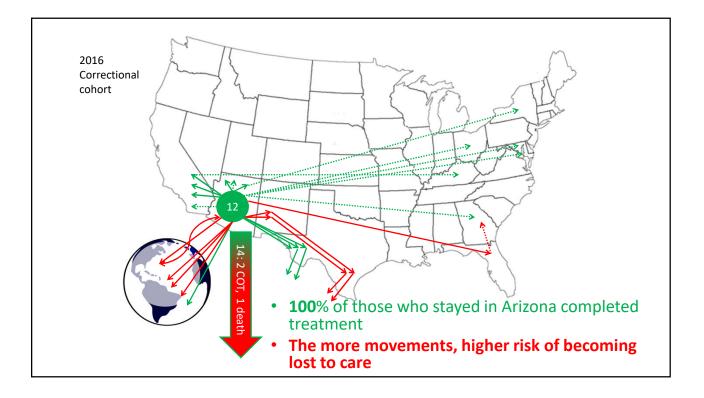
Polling question: What if we have no phone number and no address, just a vague statement? Is a "courtesy" IJN useful?

- Yes, please send it
- Maybe?
- No
- I don't know

**<u>TIP</u>: CureTB** does not do IJ's, however, if the patient has their number, they might call them.

How does it work? CureTB contacts ADHS, and ADHS follows normal IJ process.





#### Case Study: Multiple Moves

- From India, otherwise healthy individual in mid-forties. TST=15 mm. "Small infiltrates are identified within the upper lobe". Smears 1+, rare, neg. NAA= MTB, no RIF mutation. Standard treatment started.
- Week 5: Mono PZA resistant (not M. bovis)
- Week 6: culture converted
- Week 7: Alert: moved correctional facilities to another state (A). ADHS sent IJ
- Next day, alert that they moved to another facility in another state (B). ADHS sent IJ to new state. "canceled" IJ to state A.
- Week 19: CureTB received a call from the patient. Now in a fourth state after release from ICE custody. ADHS sent IJ to new jurisdiction (with available info from AZ). ADHS alerted state B.
- Patient completed 9 months of treatment!

#### **Challenges: Multiple Moves**

- <u>Tip</u>: Get a CureTB referral. Then patients have a phone number.
- <u>Tip</u>: Google the address. Sometimes it clearly is NOT a residence.
- <u>Tip</u>: If I'm not counting, I fill out the follow up to go back to the original jurisdiction (so it doesn't have to go through each chain.)
- Q: How can we streamline continuity of care during multiple movements? How can we make sure the receiving jurisdiction has needed medical records, and the reporting jurisdiction has movement/outcome info?



#### IJ Process: Follow Up IJ's & New Forms

https://www.tbcontrollers.org/resources/interjurisdictional-transfers/

- Use Comments to indicate where follow up should go to?
- Attach original cover sheet?
- Other ideas?

#### Challenges: Final labs after transfer Ideas for Communicating Culture Conversion & DSTs

- I flag lab for sending out after IJ. Check monthly, but often times I can send out earlier.
- <u>Tip</u>: Follow up IJ's will help make sure lab reports go to the right jurisdiction
- However, what about labs that aren't sent to the state? Example: LabCorp. Options:
  - Does patient has access to online portal?
  - Can receiving jurisdiction contact LabCorp directly with accession number?
  - Can state contact regional ICE directly?
  - Other ideas?

#### Challenges: Obtaining initial chest x-rays

- Can patient travel with them?
- Can patient access them through online portal?
- Snail mail: request to facility?
- Other ideas?

#### Discussion:

• How can we streamline continuity of care during multiple movements?





### Resource page:

Center of Excellence Resource page: https://sntc.medicine.ufl.edu/home/index#/corrections