A Consultation Service for Medical Providers in the Western Region

To request a consultation:

Option 1: Call toll-free 877-390-6682 or 415-502-4700, leave a voicemail

Option 2: Email: Currytbcenter@ucsf.edu

Option 3: New! Visit: CITC.idcrowd.org, register as a member, and complete the information requested

In the voicemail message or email, please provide the following:
1. Full name (please clearly spell out your name)
2. Your organization, city, and state
3. Your email address
4. Telephone number and the best times to reach you within the next 48 hours
5. A brief summary of your question; please do not include the patient’s name or any other unique identifiers

Your request will be forwarded to a consultant that is on duty. You will receive a response from the consultant within 48 hours (or 1-2 working days).

Hours of operation: 9:00 AM to 3:00 PM Pacific time, Monday through Friday.

Voicemail is available to record incoming messages 24 hours a day, 7 days a week.
Why a “Warmline”?
We call this a “Warmline” because, unlike a “Hotline,” this service is staffed only during business hours on weekdays. Once you request a consultation via voicemail message or email, you can expect to receive a response from the consultant within 48 hours (or 1-2 working days).

What do we offer?
The Warmline offers clinical case consultation, pediatric case consultation, and TB prevention recommendations.

CITC also offers longitudinal TB medical consultation for providers or programs on a case-by-case basis for ongoing advice on challenging cases, i.e., drug-resistant TB, cases complicated by co-existing conditions, or other difficult circumstances. A dedicated physician/nurse team of Curry consultants can provide advice regarding diagnosis, treatment, and ongoing case management.

Who should call?
- Physicians, Physician Assistants
- Nurses, Nurse Practitioners
- Staff in settings that serve persons at high-risk for TB (homeless shelters, correctional facilities, etc.)
- Other healthcare professionals

Warmline Consultants List: https://www.currytbcenter.ucsf.edu/consultation

Warmline consultants are experienced clinicians and academic faculty in the field of TB affiliated with the University of California, San Francisco and other TB centers within the western region.