UCSF
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San Francisco

CURRY
INTERNATIONAL
TUBERCULOSIS
CENTER

Tuberculosis Warmline

A Consultation Service for medical providers in the Western Region of the U.S.

Options for requesting a consultation:

- Visit **CITC.idcrowd.org**, register as a member, and complete the information requested
- Email currytbcenter@ucsf.edu
- Call 415-502-4700 or toll-free 877-390-6682, leave a voicemail

Look for an email from '**no_reply@idcrowd.org**' with a summary of your consultation request.

In your consultation request, please provide the following:

1. *Your **full name** (please clearly spell out your name)*
2. *Your **email address** and **telephone number** (include the best times to reach you in the next 48 hours)*
3. *Your **organization, city,** and **state***
4. *A **brief summary of your question and approximate age of the patient**; please DO NOT include the patient's name or any other unique identifiers*

Curry International Tuberculosis Center (CITC) staff members process consultation requests from 9:00 AM to 3:00 PM Pacific time, Monday through Friday.

Once processed, your request is forwarded to a consultant on duty. You will receive a response from the consultant within 48 hours (or 2 business days).

Please note that all consultation requests will be shared with the TB program staff in your jurisdiction.

For additional information, visit https://www.currytbcenter.ucsf.edu

Email: currytbcenter@ucsf.edu

Note: The Warmline is not a substitute for medical care or consultation with local experts or public health authorities. Requesters are free to disregard any advice offered. Final clinical decisions are the sole responsibility of the healthcare provider. Tuberculosis is a reportable disease and as such, healthcare professionals have a responsibility to act in accordance with local, regional, and state protocols, administrative rules and statutes.

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Why a "Warmline"?

Unlike a "Hotline," the Tuberculosis Warmline is only staffed during weekday business hours. Once you request a consultation, you can expect to receive a response from a consultant within 48 hours (or 2 business days).

What do we offer?

The Tuberculosis Warmline offers clinical case consultation, pediatric case consultation, and TB programmatic & case management recommendations.

CITC also offers longitudinal TB medical consultation for providers or programs on a case-by-case basis for ongoing advice on challenging cases (i.e., drug-resistant TB, cases complicated by co-existing conditions, or other difficult circumstances). A dedicated physician/nurse team of CITC consultants can provide advice regarding diagnosis, treatment, and ongoing case management.

Who should call?

- *Physicians, Physician Assistants*
- *Nurses, Nurse Practitioners*
- *Staff in settings that serve persons at high-risk for TB (i.e., homeless shelters, correctional facilities, etc.)*
- *Other healthcare and public health professionals*

Who are the Warmline Consultants?

Warmline consultants are volunteer experienced clinicians and academic faculty in the field of TB affiliated with the University of California, San Francisco (UCSF), and other TB centers within the western region.

To view a list of all our Warmline consultants, please visit https://www.currytbcenter.ucsf.edu/consultation

The Tuberculosis Warmline is one of many services by the Curry International Tuberculosis Center (CITC).

CITC is designated by the Centers for Disease Control and Prevention (CDC) as a TB Center of Excellence (TB COE) for Training, Education, and Medical Consultation. Our TB COE serves the Western Region which consists of: Alaska, Arizona, California (including Los Angeles, San Diego, and San Francisco), Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming, and the U.S. Pacific Island Territories.