



# Tuberculosis Warmline

The Tuberculosis Warmline is one of many services provided by the Curry International Tuberculosis Center (CITC).

The Center creates, enhances, and disseminates state-of-the-art resources and models of excellence and performs research to control and eliminate tuberculosis in the United States and internationally.

**CITC** is designated by the Centers for Disease Control and Prevention (CDC) as a TB Center of Excellence (TB COE) for Training, Education, and Medical Consultation. Our TB COE serves the Western Region which consists of: Alaska, Arizona, California (including Los Angeles, San Diego, and San Francisco), Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming, and the U.S. Pacific Island Territories.

The Warmline Service is provided free of charge. This service is not a substitute for medical care or consultation with local experts. Funding is provided by the CDC – Division of Tuberculosis Elimination.

*A Consultation Service for  
Medical Providers in the Western Region*

For a medical consultation, please call or email us:

**(877) 390-6682 or (415) 502-4700**  
**[currytbcenter@ucsf.edu](mailto:currytbcenter@ucsf.edu)**



## **Curry International Tuberculosis Center**

2001 Center Street, Suite 700  
Berkeley, CA 94704

Main Telephone: 510-238-5100

*For additional information:*

<https://www.currytbcenter.ucsf.edu>

*email: [currytbcenter@ucsf.edu](mailto:currytbcenter@ucsf.edu)*

Hours of operation:  
9:00 AM to 3:00 PM Pacific time  
Monday through Friday

Voice mail is available to record incoming messages 24 hours a day, 7 days a week.

# Using the Warmline TB Medical Consultation Service

## Why a “Warmline”?

We call this a “Warmline” because, unlike a “Hotline,” this service is staffed only during business hours on weekdays. Once you request a consultation via voicemail message or email, you can expect to receive a response from the consultant within 48 hours (or 1-2 working days).

## What do we offer?

The Warmline offers clinical case consultation, pediatric case consultation, and TB prevention recommendations.

CITC also offers longitudinal TB medical consultation for providers or programs on a case-by-case basis for ongoing advice on challenging cases; i.e., drug-resistant TB, cases complicated by co-existing conditions, or other difficult circumstances. A dedicated physician/nurse team of Curry consultants can provide advice regarding diagnosis, treatment, and ongoing case management.

## Who should call?

- Physicians, Physician Assistants
- Nurses, Nurse Practitioners
- Staff in settings that serve persons at high-risk for TB (homeless shelters, correctional facilities, etc.)
- Other healthcare professionals



**Warmline Consultants List:** <https://www.currytbcenter.ucsf.edu/consultation>

Warmline consultants are experienced clinicians and academic faculty in the field of TB affiliated with the University of California, San Francisco and other TB centers.

### To request a consultation:

**OPTION 1:** Toll-free: 877-390-NOTB (877-390-6682) Or (415) 502-4700

**OPTION 2:** [Currytbcenter@ucsf.edu](mailto:Currytbcenter@ucsf.edu)

In the voicemail message or email, please provide the following:

1. Full name (please clearly spell out your name)
2. Your organization, city, and state
3. Your email address
4. Telephone number and the best times to reach you within the next 48 hours
5. A brief summary of your question; please do not include the patient's name or any other unique identifiers

**Your request will be forwarded to a consultant that is on duty.  
You will receive a response from the consultant within 48 hours (or 1-2 working days).**

